

## **Aspire Aviation 10DLC Privacy Policy**

**Effective Date:** March 29, 2025

Aspire Aviation ("we," "our," "us") values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your information in connection with our 10DLC (10-Digit Long Code) messaging services.

### **1. Information We Collect**

When you opt-in to receive SMS or MMS messages from Aspire Aviation, we may collect the following information:

- Your mobile phone number
- Your name (if provided)
- Any responses or interactions you have with our messages
- Any additional information you provide voluntarily

### **2. How We Use Your Information**

We use the information collected for the following purposes:

- To send you transactional, promotional, and informational messages
- To respond to your inquiries and provide customer support
- To improve our messaging services and communications
- To comply with legal and regulatory requirements

### **3. How We Share Your Information**

We do not sell or rent your personal information. However, we may share your information with:

- Third-party service providers who assist us in delivering SMS/MMS messages
- Law enforcement or regulatory authorities if required by law
- Our affiliates and business partners as necessary to provide our services

#### **4. Your Choices and Opt-Out Options**

You may opt out of receiving SMS/MMS messages from us at any time by:

- Replying STOP to any message you receive from us
- Contacting us directly at [Insert Contact Information]

Please note that opting out may prevent you from receiving important updates and notifications.

#### **5. Data Security**

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, no data transmission or storage system can be guaranteed to be 100% secure.

#### **6. Retention of Information**

We retain your information only as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce our agreements.

#### **7. Children's Privacy**

Our messaging services are not intended for individuals under the age of 13. We do not knowingly collect personal information from children. If we discover that we have inadvertently collected such information, we will take steps to delete it.

#### **8. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Your continued use of our messaging services constitutes your acceptance of any changes.

#### **9. Contact Us**

If you have any questions about this Privacy Policy or our data practices, please contact us at:

Aspire Aviation

2150 Bent Creek Rd, Auburn, AL 36830

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